

Warm Conversation

W

What happened?

What was I thinking about at the time?

What am I thinking now about what happened?



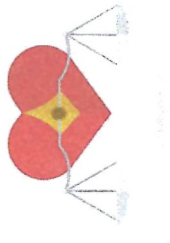
What happened

A

Who was affected by what happened?

Was what happened fair?

Was what happened the right thing?



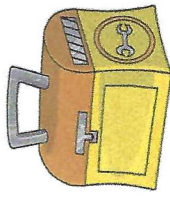
Affect

R

What do I need to do to repair things?

How will this help put things right?

When can this happen?



Repair

M

How can we make sure this doesn't happen again?

What do I need to start/stop/stay doing?

If this happens again, what do I think should happen next?



Move forward